

## AMENDMENT

Please replace all prior versions and listings of claims in the Application with the following Listing of Claims:

### *Listing of Claims*

1. *(Cancel)*

2. *(Currently Amended)* The method of claim 20 4, wherein displaying the matrix on a single display comprises displaying the matrix on a computer user interface.

3. *(Currently Amended)* The method of claim 20 2, wherein said one or more of the plurality of elements ~~at least one element~~ are grouped by class, business unit, and geography of the organization.

4. *(Currently Amended)* The method of claim 3, wherein the class defines commonalities among a group of the plurality of elements.

5. *(Currently Amended)* The method of claim 20 4, wherein the outsourcing operation comprises an information technology outsourcing operation, and wherein said at least one element ~~element~~ includes one of: a client, a server, an enabler, or an application.

6. *(Currently Amended)* The method of claim 20 4, wherein the actor that is responsible for completing the respective process with the one or more elements ~~subject to the process~~ said ~~at least one element~~ includes an actor that is responsible for furnishing the respective process and the one or more elements ~~said at least one element~~.

7. *(Cancel)*

8. **(Currently Amended)** The method of claim 6 7, wherein the actor is the supplier, and wherein the method further comprises including a representation of the generated matrix as part of a contract between the organization and the supplier for the supplier's furnishing of the respective associated process and the one or more elements element.

9. **(Previously Presented)** The method of claim 6, wherein the actor comprises one of: a first company participating in a merger or a second company participating in the merger.

10-11. **(Canceled)**

12. **(Currently Amended)** The method of claim 20 4, wherein at least one of the plurality of processes is defined according to an industry standard.

13. **(Currently Amended)** The method of claim 20 4, wherein the plurality of processes includes relate, develop, contact, fulfill, operate, advise, and manage.

14-18. **(Cancel)**

19. **(Currently Amended)** The method of claim 20 44, wherein the plurality of processes comprises one of: information technology functions, human resource functions, finance and accounting functions, procurement functions, call center functions, back-office functions, or mid-office functions.

20. **(Currently Amended)** A method for illustrating interactions between an organization and a supplier participating in an outsourcing comprising:

receiving, from a user, input defining a value chain including a plurality of processes;

receiving, from the user, input defining a plurality of elements, wherein one or more of the plurality of elements is subject to one or more of the plurality of processes;

displaying, for each process, the one or more elements subject to the process;

receiving, from the user, input identifying at least one actor assigned to each process and the one or more elements subject to the process, wherein the at least one actor is either the organization, the supplier for the organization, or a third party to the organization and the supplier;

displaying, for each process, an actor responsible for completing the process with the one or more elements subject to the process; and

displaying, along the value chain, interactions between the organization and the supplier, ~~said interactions occurring when actors within a particular process switch between the organization and the supplier for the organization or vice versa,~~ said interactions defining a sequence by which to complete the plurality of processes and information that is to be passed between the organization and the supplier;

mapping, in a matrix, the plurality of processes against the plurality of elements;

populating at least some intersections in the matrix between the mapped plurality of processes and the mapped plurality of elements with the actor responsible for the corresponding process and the one or more elements subject thereto; and

displaying the matrix.

21-22. Cancel.

23. *(Currently Amended)* The method of claim 20-22, wherein the interactions comprise process maps indicating a swim lane boundary across which the interactions occur.